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## 0x80070057 Windows Update Error

Published By **Marc Liron - Microsoft MVP**

Finding a solution for the 0x80070057 error

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This is a fairly common Windows Update error and hopefully this article will help you resolve the problems you are having.

The 0x80070057 error code **typically** occurs because of 3rd party driver issues.

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### What causes Error 0x80070057

# This appears to be an issue with the program Netop which enters a driver entry into the enum\root\unknown key in the registry.

# You have old versions of OKI drivers installed.

To resolve this error, use one of the following methods:

### Resolution Suggestion One:

# **Customer will see error 0x800A138F when scanning for updates, but the Windows Update.log file will show error 0x80070057:**

This appears to be an issue with the program Netop which enters a driver entry into the enum\root\unknown key in the registry.

```
[HKEY_LOCAL_MACHINE\SYSTEM\ControlSet001\Control\Class\{63C35530-D3DF-11D3-8F5D-0060B0A3612B}\0000]
```

[Microsoft Photo Story 3](#)

"ProviderName"="Danware Data A/S"  
"DriverDesc"="NetOp Driver 3 ver. 7.00 (2002014)"  
"DriverDate"="Jan 14 2002"

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"DriverVer"="7.00 (2002014)"

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"MatchingDeviceId"="danware\_netop\_driver3"

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Both the DriverDate and DriverVer are not formatted properly

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Visit <http://www.netop.com/tech/download/fix/fixwinup.exe> and run this executable If you are running the Netop software.

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### Resolution Suggestion Two:

[WinTasks 5 Professional](#)

#### # Update drivers for your OKI device:

Typically folk complain of problems with OKI B4300 drivers and OKI Page 14ex drivers installed...

[Malicious Software Removal Tool](#)

Visit <http://www.oki.com> and update your device drivers.

[Windows XP Task manager](#)

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**NB - I am collecting as many Ox80070057 error's as possible to improve this article! If you are getting the error please can you tell me:**

### COMMON ERRORS

- What works for you...

- Did another resolution work for you?

[C00D11CD](#)

**Please note that I can NOT reply to every email, BUT I will use you information to try and post more solutions here on this site!**

[Ox800A138F](#)

[Ox8007007E](#)

**(Remember to send as much info as possible!)**

[Ox80072EE2](#)

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[Ox800B0004](#)

**Charlie - Carmel, Indiana US**

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**Marc Liron - [Bio](#)**

**Microsoft Digital Media MVP**

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